**Project Change Management Plan**

**Company Name**

**Address**

**Date**

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# Introduction

A well-defined change management plan is vital to the effective execution of any project, including the SurveiRams Tiketing System project. This plan establishes a structured approach for identifying, assessing, and implementing changes that may arise throughout the project lifecycle. It ensures that all modifications undergo thorough evaluation, remain within the project's scope, and are effectively communicated to stakeholders.

The change management strategy encompasses a defined process for submitting, evaluating, and approving changes. This process is communicated to all stakeholders, who are encouraged to submit their modification requests. The project team then assesses these requests, considering their impact on the project's schedule, cost, and quality. Approved changes are implemented in an organized and controlled manner, while rejected changes are documented and archived for future reference.

Understanding the importance of adhering to the established change management strategy is crucial as changes made outside of this framework can negatively impact the project's progress and final outcome. All stakeholders must recognize this and be familiar with the change management process to ensure that the project stays on course and that any implemented changes actively contribute to its overall success.

# Change Control Board

The Change Control Board consists of a designated group of stakeholders who have the authority to approve or reject changes related to the Dispatch Directory System. The following table provides a concise overview of each individual serving on the Change Control Board:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Change Control Board Role | Role | Name | Contact | Responsibilities |
| Change Control Board Chair | Project Sponsor | Mr. Jojo F. Castillo | [jojoc@apc.edu.ph](mailto:jojoc@apc.edu.ph) | * has the authority to grant or decline significant changes. * responsible for assessing low-impact changes and have the power to overturn the Project Manager's decisions regarding change requests. |
| Change Control Board Member | Project Manager | Alexis Martin | [atmartin@student.apc.edu.ph](mailto:atmartin@student.apc.edu.ph) | * Assess the impact of the change request as high or low. * Approve or reject low-impact changes. * Develop an action plan for implementing approved change requests. * Communicate the necessary steps for implementing the changes. * Update the project plan, budget, and schedule as required. |
| Change Control Board Member | Change Coordinator | Ian Christopher Onrubia | [iconrubia@student.apc.edu.ph](mailto:iconrubia@student.apc.edu.ph) | * Oversee the implementation of the Change Management process. * Update the change logs as necessary. * Prepare the Change Status Report. * Generate a monthly report summarizing the status of the change control logs. |

# Roles and Responsibilities

Below is a breakdown of the responsibilities of each project member involved in the change management process:

|  |  |  |
| --- | --- | --- |
| Name | Project Role | Responsibilities |
| Mr. Jojo F. Castillo | Project Sponsor | * Monitor and address high impact change requests promptly. * Monitor the decisions made by the Project Manager regarding low impact change requests. * Submit a change request if necessary. * Review the change request log and reports for alignment with the proposed changes. |
| Alexis Martin | Project Manager | * If necessary, submit a change request. * Review the change request log and reports to ensure consistency with the changes. * Conduct impact analysis for each change request to distinguish between low-impact and high-impact requests. This will assist the Project Sponsor in making decisions regarding high-impact requests. * Supervise the entire change request process in collaboration with the Change Coordinator. |
| Security Guard | Internal User of the System | * Submit a change request if deemed necessary. * Review the change request log and reports to ensure alignment with changes. |
| ITRO | External User of the System | * Submit a change request if deemed necessary. * Review the change request log and reports to ensure alignment with changes. |
| BMO | External User of the System | * Submit a change request if deemed necessary. * Review the change request log and reports to ensure alignment with changes. |
| Development Team | Developers | * Carry out the technical tasks outlined in the change request action plan. * Evaluate the change request log and reports to ensure they are consistent with the implemented changes. |
| Ian Christopher Onrubia | Project Team Leader | * If necessary, submit a change request. * Evaluate the change request log and reports to ensure consistency with the implemented changes. * Assist in supervising the overall change request process. |

# Change Control Process

This section should describe the change control process from beginning to end. Typically, a change control process should be an organizational standard and repeatable. This process is the tool which is used to ensure adherence to the organization’s change management approach which was discussed in an earlier section. By following all of the steps, the project team can successfully incorporate approved changes, communicate the changes, and update project documentation.

**Sponsor Acceptance**

Approved by the Project Sponsor:

Date: May 2023

Mr. Jojo F. Castillo

Executive Director, Technical Services